



New Homeowner,

Thank you for purchasing a quality built home from Horizon Home Builders. A new home purchase is one of the biggest decisions in anyone's life and we appreciate that you let us help you with that choice. Along with the excitement of getting your new home comes a warranty from 2-10 Home Buyers Warranty. On top of that, Horizon Home Builders warrants the home against any defects for the first year. Should any problems arise within the first 30 days after closing, you may submit a one time "30 day list". To submit your "30 day list" please email [horizonwarranty@2-10.com](mailto:horizonwarranty@2-10.com).

Appointments for this list must be set between 9 & 4:30 Monday- Friday. The only items that will be addressed on your "30 day list" are items that were on your walk thru list that didn't get repaired or items that are not cosmetic. However, emergencies will be taken care of as soon as possible. Examples of the items that we will fix on your "30 day list" are electrical issues, plumbing issues, door lock issues, etc.... Items such as paint, sheetrock, caulking or other issues arising from minor settling or expected shrinkage & expansion will be taken care of one time before the end of the first year, from the time of closing. Items that are eligible to be submitted for your "1-year list" are items that are considered deficient according to the standards set forth in your 2-10 warranty book. To submit your "1 year list" please contact our warranty company at [horizonwarranty@2-10.com](mailto:horizonwarranty@2-10.com) or call them at 1-800-811-8787 to discuss these or any other issues that occur before the end of your first year. You are welcome to contact 2-10 Warranty to help you deal with any issues that should arise and they will be able to tell you what will be done to fix/repair your issues. If you need to speak to us directly then please call our office at (912) 354-0838. However, we will request that you talk to our warranty company first before we can set up any year end appointments. If for any reason you are unable to reach us, here are a few numbers that will help you in case of emergency. Please call these subcontractors listed below if there ever is an emergency in the middle of the night or on a weekend. Only call these numbers for emergencies. If it is not an emergency then please call us directly.

HVAC – Byrd Heating & Air – (912) 233-6764

Electrician – Clark Electric – (912) 920-2425 or (912) 313-2464

Plumber – Jenkins Plumbing (866) 526-7151

Garage Door – System Garage Doors – (912) 927-9511

Sears Appliances- (912) 844-9753

Again, we thank you for choosing a Horizon Home Builders quality built home.

Congratulations,

Robert Flanders

Horizon Home Builders of Savannah, LLC.